



NEW AFRICAN
TERRITORIES

SAFETY PROTOCOLS

ALEX WALKER'S SERIAN | SABUK LODGE | SPEKE'S CAMP | TAWI LODGE | MAASAI TRAILS

- Before Arrival -

- ☀️ If possible, we would encourage all guests to apply and process their visas online before travel. Please check online for the most current online visa application process.
- ☀️ Guests will be required to hand over scanned copy of passport, itinerary, flight details and seat number when they arrive in camp, so please ensure that you organize these copies beforehand.
- ☀️ Guests arriving in Kenya, will have to provide a Covid-19 negative test certificate, within 96 hours before travel before entry. Guests will be subjected pre-arrival checks and temperature readings at airports by health and immigration officials.
- ☀️ All travellers will need to present a negative PCR test no older than 72 hours prior to arrival in Tanzania.





- On Arrival -


- ☀️ Staff have all been trained on best-practice hygiene and sanitization and won't be offering the outstretched handshake that you are accustomed to. Instead, we will be welcoming you with an open heart and a friendly smile.
- ☀️ Guidelines will be adhered to, and strict luggage handling procedures are in place which our team will explain on arrival.
- ☀️ On arrival, you will be offered a complimentary metal water bottle that is sealed and solely for your private use throughout your trip.
- ☀️ On arrival in camp every guest will have their temperature taken by the camp managers, using a digital handheld temperature scanner.



- Safari Experiences -

 We have always believed in tailor making our experiences to be as private as possible.

 All game drive vehicles will be scrubbed down, disinfected and sanitized after every game drive or activity and all the vehicles will have eco-friendly hand sanitizer available as well as wet wipes.

 Activities while on safari with us, such as sundowners, walking safaris and bush meals will be set up privately per vehicle as usual. The teams will ensure that everything is set up to be enjoyed safely.



- In House -

- ☀️ The camp crews are screened daily, The staff will be managed in rotations to absolutely minimize any risk at all of transmission.
- ☀️ The staff have received thorough training on our new procedures, so that we are best able to look after our guests and our colleagues as safely as possible.
- ☀️ Guests will be encouraged to practice regular handwashing and social distancing throughout camp.



- Communal Areas -

☀️ Each area of camp will have a dedicated coordinator taking care of the housekeeping and cleaning. This also ensures that our guests will have interactions with only a small select crew of staff who will look after them during their stay.

☀️ There is enough space and room to ensure that each booking can enjoy their own private areas for dining, relaxing, etc...



- The Rooms -

- ☀️ A plethora of housekeeping safety and hygiene standards have been enhanced. All rooms will be cleaned, sanitized and disinfected between guests. Once guest rooms have been deep cleaned and disinfected, the rooms will be closed, and the guests will be the first people to enter their rooms.
- ☀️ Camp staff will be equipped with special PPE to keep them safe when cleaning and handling guest items such as laundry, baggage and emptying dustbins from rooms.



- Dining -

- ☀️ 'Every day is different' dining means we are always changing the locations guests eat at, with individual private locations for each booking. Usually al fresco! The delicious fare is enhanced, by including some great immunity boosting recipes, healthy, wholesome and a "well being" approach to everyone's health and safety .
- ☀️ The safari kitchens have always worked with strict health and hygiene standards and will continue to do so with additional sanitisation practice and checks in place.
- ☀️ All meals will be set out on centre of each guest table, in individual serving dishes for each family/group
- ☀️ Drinks will be ordered from your waiter and served at the guests private table, or fireplace.



- Our Staff -

☀️ Staff is key to your safety and enjoyment throughout your time in East Africa. These procedures have been put in place to protect both guests and staff in these current circumstances.

☀️ We are working 'round the clock' to keep our people safe and that means you as well as our staff.



- Our Commitment

To You -

⚙️ Despite our world being turned on its head and this pandemic changing us all and everything around us , we are still able to offer our guests incredible and exceptional experiences.

⚙️ There are still wildly beautiful wildernesses to explore and experience, waiting out there for you.

⚙️ You'll be met by our teams who are determined on going the extra mile, to ensure that you have a safari of a lifetime whilst being committed to keeping you and themselves safe.

